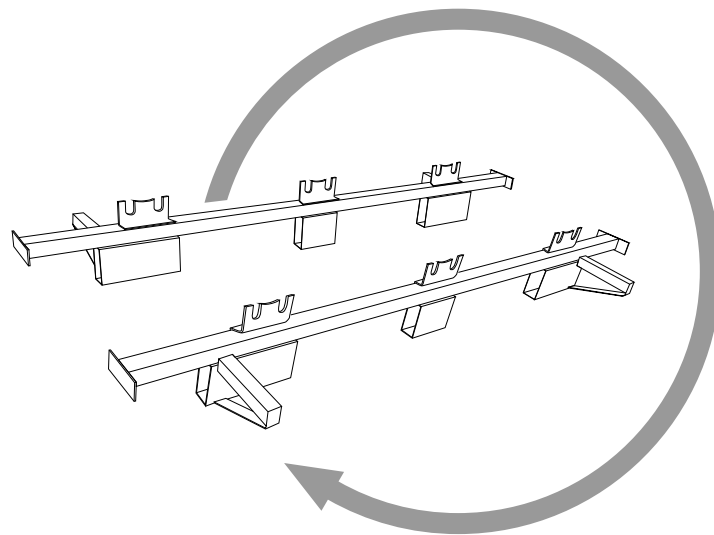


## Shipping Rack System Policy



## Shipping Rack System Policy

North America Brake Industry prides itself on reusable sources/ materials and being as eco-friendly as possible. Even down to our racks in which we ship our axles on.

We are specifically in compliance with the TRUE Zero Waste Rating System guidelines.

### Scope:

As part of such it is imperative that “Zero waste is a goal that is ethical, economical, efficient and visionary, to guide people in changing their lifestyles and practices to emulate sustainable natural cycles, where all discarded materials are designed to become resources for others to use.

Zero waste means designing and managing products and processes to systematically avoid and eliminate the volume and toxicity of waste and materials, conserve and recover all resources, and not burn or bury them. Implementing zero waste will eliminate all discharges to land, water or air that are a threat to planetary, human, animal or plant health.”

Effective as of January 1, 2020, HDNABI™ has adopted these guidelines and will require the support and understanding all of customers and business partners.

### How It Works:

The material in which the shipping racks are composed of are reusable and are built to withstand many uses versus a single use trip. An essential part of how we maintain being eco-friendly is by recycling our shipping racks after every use. In cooperation with that effort, we request that all axle racks are returned after receiving your shipment of Air Disc Brake assemblies.

- A) After receiving and storing Air Disc Brakes assemblies, customers will arrange a “Return to Manufacturer” form along with proper tracking for the racks.
- B) Our team will assess the returned shipping racks and determine if they are in good standing for the next usage.
- C) Following the quality assessment, our team will log the rack onto a document showing the monthly number and volume by incoming shipping racks and outgoing shipping racks.

### Return & Credit Issue

HDNABI™ will include a fee for the shipping racks in the initial invoice.

Once the items have been returned, customers will be credited for the amount charged.

HDNABI™ will allot a return period for the shipping racks.

Any time after that will result in a delay for returned credit for the items.

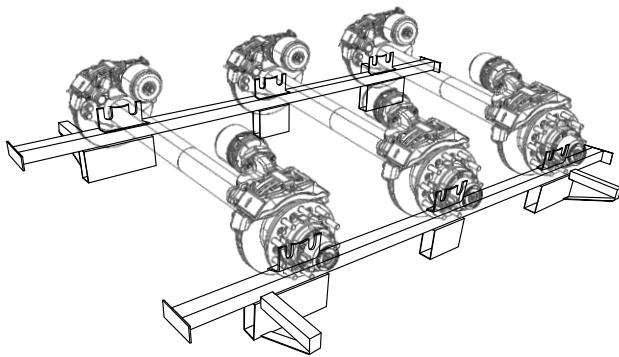
The customer may schedule a shipment after the initial time frame.

Once the delinquent items have been received, accounts payable will credit the prorated amount back to the customer.

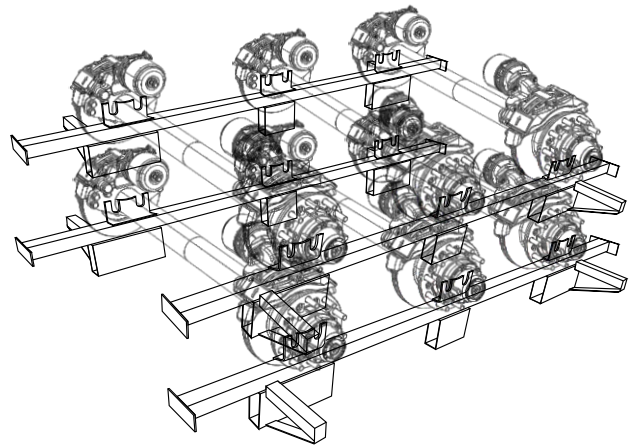
**Return Contact**

For further assistance with the “Return to Manufacturer” portion of the process, please contact Alexis Williams at [awilliams@hdnabi.com](mailto:awilliams@hdnabi.com). If the proper paperwork has not been included or has been damaged during shipping, she will aid in gathering the forms and may walk customers through the correct channels to successfully return said items.

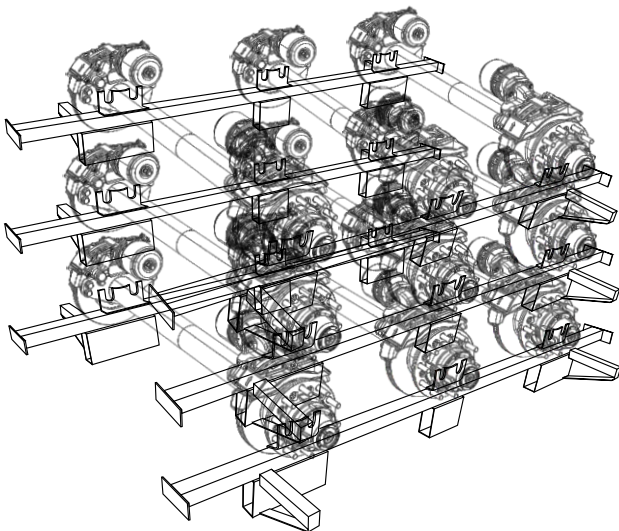
We appreciate your business and undaunting support with our strides in being environmentally friendly.



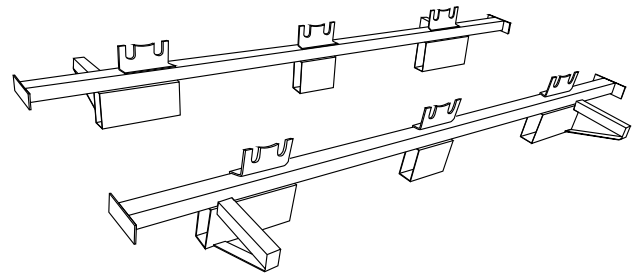
**Single Layer Racking System view**



**Dual Layer Racking System view**



**Triple Layer Racking System view**



- Returnable Rack Set**
- Single Layer - 2 pcs in a set
  - Dual Layer - 4 pcs in a set
  - Triple Layer - 6 pcs in a set

North America Brake Industry  
Shipping Department Customer Service